



Switchable Smart Glass

WARRANTY

Eb Glass offers two (2) years of limited warranty for its sold switchable privacy glass products from the date of original product shipment by EB GLASS. This warranty applies to switchable products defects resulting from manufacturing or defective materials.

The two years warranty includes the following guarantees-

- Normal functioning of PDLC switchable glass technology
- Power supply and transformers

To ensure the safe and proper operation of PDLC switchable technology, the sold switchable glass and film must be installed by certified electricians, and all maintenance, clean and use must be in compliance with EB Glass Technical Manual.

CONDITIONS THAT WILL VOID THIS LIMITED WARRANTY

- Improper or negligent use of the product.
- The alteration or modification(Cut, scratched, bent) not made by Eb Glass.
- Faulty and incomplete Installation.
- The installation did not respect the instructions, directive, and standards of Eb Glass.
- The use of incorrect silicones or unauthorized hardware and parts.
- Exposure of glass, film or any other component of sold products to an electrical surge.
- Electrical work, electrical wiring or electrical integration systems that were inadequate and/or not specified or previously approved by Eb Glass.
- Abusive use of the product, an external cause, the act of a third party, a natural catastrophe and, generally, any event of force majeure.
- Failure to comply with the manufacturer's technical manual.
- Warranty not transferable: the warranty hereunder is provided by Eb Glass exclusively to the client and cannot be transferred to a subsequent acquirer of the product.

CANCELATION POLICY

The sold PDLC switchable technology products are custom-made, once the order is placed, it cannot be canceled by the client under any circumstances, the client is not reimbursed for any canceled order.

**CAUTION READ THIS TECHNICAL
MANUAL BEFORE PROCEEDING!**