



# Switchable Smart Glass

## SHIPPING, RECEIVING AND STORAGE

### - SHIPPING

A full crating and shipping service is available for worldwide export.

- Domestic customers: unless a preferred carrier is requested or nominated, Eb Glass will transport the switchable glass products through a common logistic ground carrier.
  - Oversea customers: it is necessary to specify whether the freight should be shipped via Air or Sea.
  - Safe packaging, never mind an amateur error.
  - Expert Packaging For Glass and Film Bulk Packaging as well as Individual Pieces
  - Package Type
    - Wood package: Especially for switchable glass and large order quantity switchable film use.
    - Carton package: Especially for switchable film use.
- Note. The wood package is all treated thermally to avoid damage by pests.
- Unless otherwise stated, Eb Glass pricing includes all packaging, craft, and freight.

### - RECEIVING

Before signing for and accepting the shipment from the carrier, inspect the package for the following items:

- Inspect packages for damage.
- Check Tip 'N Tell indicator were used.
- If there are any indications of possible damage, you should immediately, in the presence of the carrier, open the package(s) and inspect each switchable glass panel or smart film for damage.
- If you fail to inspect the shipment, neither the carrier nor Eb Glass will be held responsible for damage that becomes apparent at a later time.
- If damage to any of the panel(s) is found, the shipping documents should be so noted and the driver's signature obtained as a witness. You should inform Eb Glass immediately of any damaged panels. Photographs should be furnished. A freight claim should be filed to the carrier as early as possible.

**CAUTION READ THIS TECHNICAL  
MANUAL BEFORE PROCEEDING!**

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## SHIPPING, RECEIVING AND STORAGE

### - STORAGE

#### -STORAGE OF SWITCHABLE FILM

- The switchable film can sustain damage during delivery and installation, therefore care should be taken when smart film is handled.
- If the film is not being installed immediately, it should be protected, stored flat, out of direct sunlight, storage environment humidity should be less than 80%, and constant temperature should be kept between -20 and +50 °C in order to prevent the formation of condensation on the film.

#### -STORAGE OF SWITCHABLE GLASS

- Glass edges frequently sustain damage due to careless handling during manufacture and installation.
- Handle with care!
- If the glass is not being installed immediately, proper blocking and protection should be maintained at all times.
- Switchable glass panel(s) should be stored with humidity less than 80% to prevent the glass from staining.
- The storage temperature should be kept between -20 and +50 °C
- The package of panels should be kept in an upright position, or the panels tilted at 5° to 7° from vertical at all times using broad, sturdy uprights to support the weight of the glass.

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