

Switchable Smart Glass

TROUBLESHOOTING

- **Caution:** All Eb Glass provided switchable privacy glass and the switchable film should be operated with a maximum of 65VAC and 50/60Hz. Higher voltage and frequency may cause permanent damage to products.
- Confirm the input voltage of the transformer complying with your voltage before the operation of the privacy glass panels.
- All troubleshooting and electrical handling must be performed by certified electricians who have read and understood this technical manual.

Power on the switchable privacy glass or switchable film to verify that all panels transform into transparent. Follow the instructions as below, if one or more switchable glass panels are not operating:

- Check if there is a circuit breaker to verify power, fix the circuit breaker.
- Check wall switch, fix the switch if now power from the wall switch.
- Check the input power, if there is no input power, check power source to wall switch, wall switch to the transformer, confirm where is the circuit breaker and fix it.
- Check the output power from the transformer to affected switchable glass panels to verify power. If there is no output power from transformer, the fuse may be burned, replace the fuse with same the specification.
- Visual check all wiring on the privacy glass or film.
- Check if the switchable glass or film is burned by electrical shock.

Additional Note-

Normally, it is not best to use scissors to cut the Smart FILM. The manufacturer's professional cutting machine should cut the smart FILM for best results. If one must use scissors to trim the smart FILM, please use professional tailor's scissors, as pictured below.

However, even if one uses professional tailor's scissors, our company still cannot 100% guarantee that the Smart FILM application process will be problem-free and optimal. Cutting the FILM by oneself is not covered under our product guarantee. Our suggestion, that is covered under our guarantee, is that one arranges to cut the FILM using a professional cutting machine.



**CAUTION READ THIS TECHNICAL
MANUAL BEFORE PROCEEDING!**